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Respectful Behaviour and Fair Treatment
Name of Policy

December 20, 2019
Implementation Date

Senior Education Administrator
Positions(s) Responsible

December 20, 2019
Date of Last Revision

ACE Community College (ACC) has created this outline to formalize the College's commitment to ensuring that its students have a positive experience from the first encounter to graduation and beyond. It is the policy of the College to formalize the process as outlined below. This policy applies to all students enrolled at the College.

Commitment to Respectful and Fair Treatment

The College recognizes that respectful behaviour regarding the rights, dignity and integrity of others is essential for the well-being of the College community.

Every student has the right to learn and participate in an environment that promotes respectful behaviour by prohibiting discriminatory practices, and is safe from harassment, discrimination and violence.

College's Commitment to Students

The College provides students with a learning environment which is student focused.

The College ensures that its students are taught by qualified Faculty Members who have real-world industry experience.

The College ensures that its in-class facilities are, always, clean and properly maintained.

The College ensures that its students receive accurate, honest, sound, and reliable advice from qualified Admissions personnel prior to applying for any of our Programs.

Admissions personnel will support its students throughout the Admissions process.

Respectful Behaviour Expectations

All members of the College community share the responsibility of maintaining a climate of respectful behavior and are expected to practice basic principles of mutual respect by adhering to the following:

- ❖ Behaving in ways that show respect toward others;
- ❖ Valuing each other's work and roles;
- ❖ Developing relationships built on trust;
- ❖ Promoting a climate that is fair, supportive, and responsive;
- ❖ Creating a welcoming environment through our words, actions, and physical surroundings;

Student Services is available for student problem solving, questions, complaint resolution, and general inquiries.